

Premier Research International will manage their compliance activities in one, centralised system

Premier Research, one of the world's leading and fastest growing Contract Research Organisations (CROs), will be using [Gael's](#) quality management solution - [Q-Pulse](#), to manage their document and staff training activities in a single, central system.

Operating over 30 global locations and offering an extensive range of clinical research services to support the needs of their pharmaceutical and biotechnology customer base, Premier Research's Q-Pulse system will allow them to manage over 1000 documents including standard operating procedures (SOPs), work instructions and forms.

The organisation, regulated by the FDA, will implement Q-Pulse to work alongside Microsoft SharePoint for their document management activities, allowing employees to continue to work with a solution they are familiar with, while increasing overall document control with Q-Pulse.

June Snowden, Senior SOP and Compliance Coordinator for Premier Research, said: "Our documents will be linked to SharePoint from Q-Pulse, using the Q-Pulse Document Retrieval System (DRS) API feature. This will allow for all documents' quality assurance activity to be managed from within Q-Pulse, and provide us with greater document control."

As part of their Q-Pulse roll-out, Premier Research will also take advantage of Gael's solution to manage staff training records, competence management, reviews and training plans. June added: "We also purchased Gael's 21 CFR Part 11 bolt on feature which allows us to manage the FDA's requirements for electronic signatures."

Q-Pulse will also be used by Premier Research for auditing and non-conformance management as well as other compliance activities such as the management of equipment, suppliers and customers.